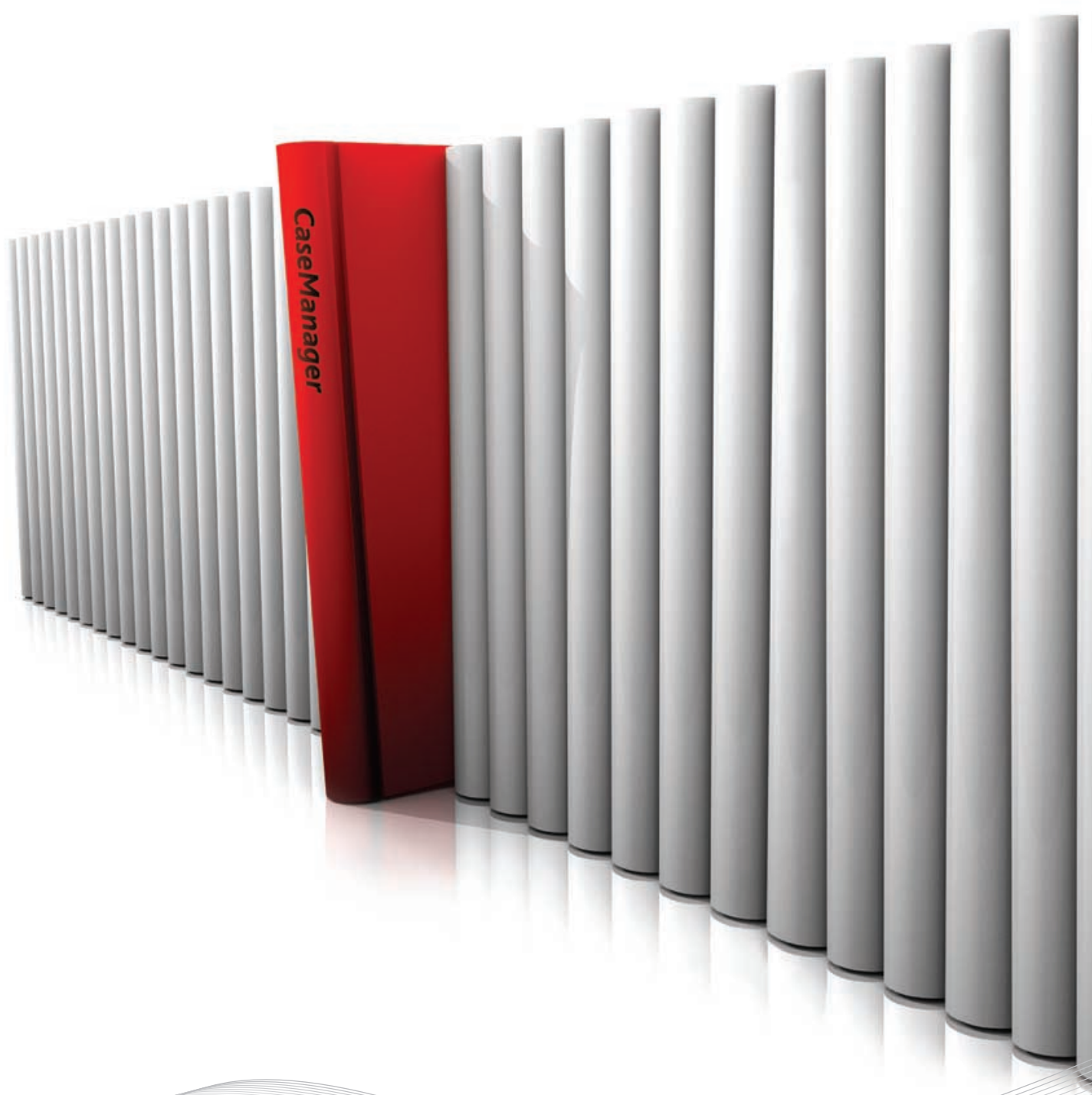


# **CASEMANAGER**

*Take control of insider fraud*



## DISCOVER

### A better way

In-store fraud is a big issue - one that hits the bottom line hard. To get a grip on fraud's many faces and protect profits, you need a response that clears up cases fast.

For ultimate control in the complex, fast-changing retail environment, choose *CaseManager* from Checkpoint. Developed specifically for the retail industry, this web-hosted management solution fights fraud on two fronts, leaving it no place to hide.

It gives you a framework and process to capture, investigate and manage suspected fraud cases across your entire chain, and it delivers a feature-rich system to organize the workload of your investigation teams and review their performance.

What's more, this smart fraud-busting solution is quick to implement and rapidly pays for itself.

### Visible yet secure

*CaseManager* gathers high-quality intelligence from every available source - confidential hotlines, data mining, field investigations - bringing it into one centralized real-time database. It builds a complete and accurate picture of insider fraud and individual case status.

System users can create and access records, either via an intranet or a helpdesk. Strict security measures control exactly who views or edits this sensitive data.



## TRACK

### Web-based workflow

Nothing slips through the net with *CaseManager*. From the moment a suspected case is logged until the time it is satisfactorily closed, this online system provides a consistent, rigorous process for you and your investigators to follow.

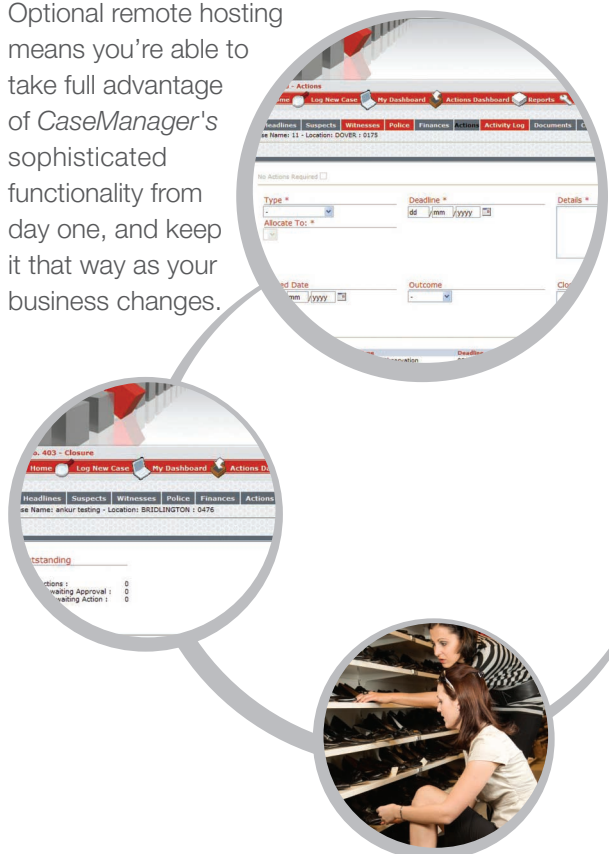
Allocate cases, alert management via automatic e-mails, map out action plans, set deadlines, prioritize site visits, record evidence, review case progress, produce reports - *CaseManager* does all this and more.

In one easy-to-use solution, based on familiar Windows technology, you have all the tools necessary to keep close tabs on every case, support legal proceedings, and improve 'clear up' rates.

### Customized to your operations

You can tailor *CaseManager* to suit your operations and needs by adding multiple currencies and languages.

Optional remote hosting means you're able to take full advantage of *CaseManager's* sophisticated functionality from day one, and keep it that way as your business changes.



# MEASURE

## Count the real cost

This intelligent package takes the difficulty and guesswork out of planning and management reporting, saving you time and money. You can see at a glance the extent of fraud, its sources and outcomes, and the exact cost to your business.

*CaseManager* shows you both the total value of fraud detected and how much has been spent on investigations. You can break this data down by brand, country, region, individual store, investigator or time period.

'What if?' capabilities can project the cost of continued surveillance, or estimate the potential future losses had you not discovered a particular fraud. *CaseManager* also keeps separate track of monies returned through both civil and payroll recovery.

## Build on success

Pulling out data in tables and graphs (which can be exported into Microsoft Word and Excel) clearly highlights successes and failures, making it easy to measure the performance of your investigators.

With the hard facts before you and information from lessons learned, you can act quickly to improve poor business processes, targeting expenditures wisely and strengthening resources when and where they are needed most.



Item#	Location/Store	Case/Item	Type	Case/Item
12345	DUBLIN	0258	Breach of Procedure	kelly
67890	DUBLIN	0941	Assault	sdf
11111	CHEAD PARK	0440	Assault	rewre
22222	DUBLIN	0941	Breach of Procedure	uvjvi
33333	DUBLIN	0941	Assault	dublim
44444	DUBLIN	0948	Assault	idedd
55555	DUBLIN	0948	Breach of Procedure	Di
66666	DUBLIN	0948	Assault	



# RECOVER

## Complete accountability

*CaseManager* is all about keeping investigations moving and getting results. It collects all the evidence in one place, with a full audit trail of actions taken. Every keystroke is recorded.

You have all you need to discipline offenders and bring them to justice, while meeting your corporate and legal obligations. Where covert surveillance is needed, for instance, *CaseManager* prompts proper risk assessment to ensure compliance with local country regulations.



## Adding value through best practice

*CaseManager* puts you in the best possible position to resolve cases rapidly and protect profits. You have the power to stop fraudulent activities in their tracks and increase your chances of successful civil recovery.

Just as importantly, *CaseManager's* presence promotes a zero-tolerance culture.

Clear up fraud faster for a better bottom line... find out more about *CaseManager* today.



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\**ShrinkSchool* is only available in Europe.

**Checkpoint**

Your Shrink Management Partner

Checkpoint Systems is the leading supplier of shrink management solutions. Checkpoint's global team partners with retailers to reduce theft, achieve operational excellence, increase inventory visibility and provide customers with greater merchandise availability through a combination of advanced RF technology, a broad merchandise protection program, added-value software and real-time labeling solutions.



Electronic Article Surveillance



Source Tagging



High-Theft Solutions



Shrink Management Software



RFID



Check-Net® Labeling Services

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